

## **TERMS AND CONDITIONS OF SERVICE - ONLINE PAYMENT**

### **1. Subject matter**

These Terms and Conditions govern the use of the online payment service via Virtual POS offered by the company JAYEU EUROPE S.R.L. (P.IVA 02241010426) with registered office in Corso Italia 27, 39100 Bolzano (BZ), at the Farm/Farmhouse "**Le Terre di Maluk**", for the purchase of stays and services with payment via *link* sent by *e-mail*.

### **2. Acceptance of Terms**

By using the online payment service, you agree to these Terms and Conditions in full. The customer is invited to read them carefully before proceeding with the payment.

### **3. Payment Methods**

Payment is made through a secure *link* generated by the payment system of Jayeu Europe S.r.l. also present on the website of the local unit "Le Terre di Maluk" and sent to the customer by *e-mail*. Accepted payment methods include credit and debit cards belonging to the Visa, Mastercard, American Express and other circuits that may be indicated in the payment form.

### **4. Payment Confirmation**

Once the payment has been made, the customer will receive an email confirmation containing the details of the transaction. The service will be considered confirmed only after the payment has been received.

### **5. Cancellation and Refund Policies**

Cancellation and refund policies are specified at the time of booking and vary according to the type of service purchased. In the event of cancellation within the established terms, the refund will be made to the same payment method used, unless otherwise indicated by the customer.

### **6. Security of Transactions**

Jayeu Europe S.r.l., for payments made at "Le Terre di Maluk" through this platform, uses a secure payment system compliant with PCI-DSS security standards. Credit card data is not stored or processed directly by Jayeu Europe S.r.l. (Le Terre di Maluk), but by the payment service provider.

### **7. Protection of Personal Data**

The personal data provided by the customer for payment will be processed in accordance with the current legislation on the protection of personal data (EU Regulation 2016/679 -

GDPR). For more information, please [consult the Privacy Policy](#) available on the Le Terre di Maluk website.

## **8. Liability**

Jayeu Europe S.r.l. and, consequently, the local unit called "Le Terre di Maluk" is not responsible for any malfunctions of the payment service caused by third parties, technical problems or connection interruptions.

## **9. Changes to the Terms of Service**

Jayeu Europe S.r.l. reserves the right to modify these Terms and Conditions at any time and referring to the farmhouse "Le Terre di Maluk". Changes will take effect from the date of publication on the site or communication to the customer.

## **10. Applicable Law and Jurisdiction**

These Terms and Conditions are governed by Italian law. Any dispute arising from the application of the same will be subject to the jurisdiction of the Court of Ancona.

-

For further information or assistance, the customer can contact **Le Terre di Maluk** at the e-mail address [info@leterredimaluk.it](mailto:info@leterredimaluk.it) or at the telephone number +39 071 74 51 561.